FireID

Phone User Guide for Java Mobile Phones

Version 2.6.9

www.fireid.com

fireID
Universal Personal Authenticator

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FireID Phone User Guide

FOR JAVA MOBILE PHONES

Introduction

This user guide will take you through the installation process for your mobile phone. Please follow the step-by-step instructions to complete the installation on your phone.

If you do not have the FireID Mobile Application installed on your mobile phone, please follow the instructions under **Section A**.

If you already have the FireID Mobile Application installed on your mobile phone and only need to download a new token, please follow the instructions under **Section B**.

Please ensure that you have setup your mobile phone correctly by reading the **Requirements** section below.

Requirements

You will need **GPRS/3G** and **SMS** connectivity enabled on your phone before starting the installation process. If you are unsure of the status of these services on your phone, please consult your phone user manual or contact your service provider for assistance.

Section A - Installing the FireID Mobile Application for the first time

Step 1 Initiating the Provisioning

You will receive an email from your systems administrator containing a **Secret Key** and a **download link**.

1.1 Click on the **download link** to start the provisioning process. The following page will load in your web browser:

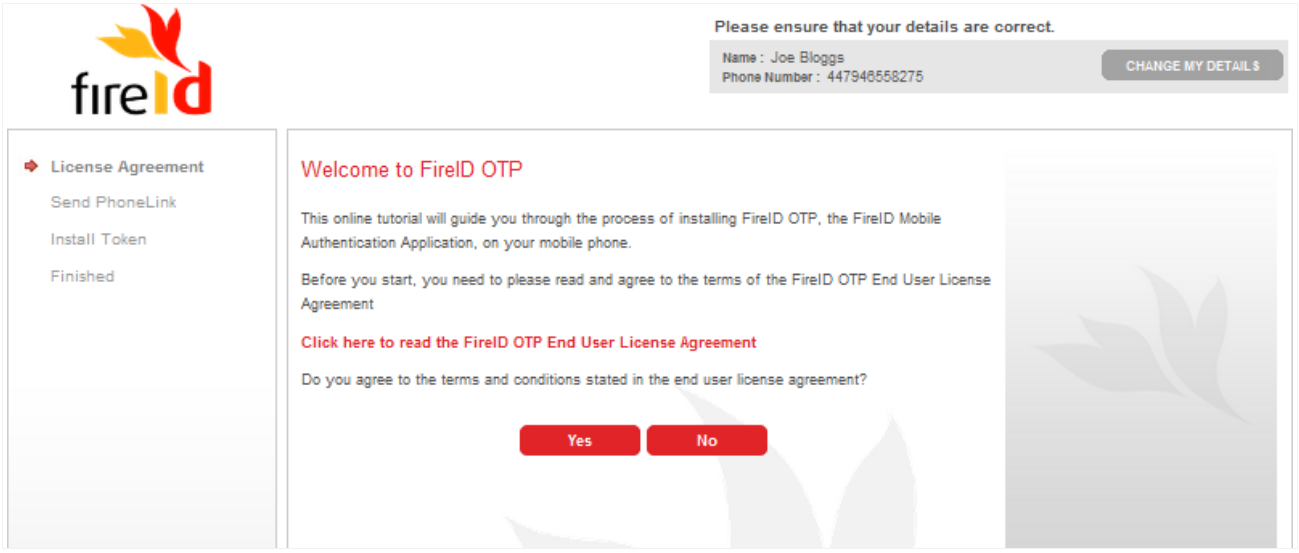
Please ensure that your details are correct.
Name : Joe Bloggs
Phone Number : 447946558275
CHANGE MY DETAILS
License Agreement
Send PhoneLink
Install Token
Finished
Welcome to FireID OTP
This online tutorial will guide you through the process of installing FireID OTP, the FireID Mobile Authentication Application, on your mobile phone.
Before you start, you need to please read and agree to the terms of the FireID OTP End User License Agreement
Click here to read the FireID OTP End User License Agreement
Do you agree to the terms and conditions stated in the end user license agreement?
Yes
No

Figure 1 - FireID Online Tutorial

1.2 Click on the End User License Agreement link to read the FireID End User License Agreement and click on the **Yes** button to proceed with the provisioning.

Step 2 Downloading & Installing the Application

You will receive an **SMS** on your mobile phone containing a download link, and the following page will be displayed in the online tutorial:

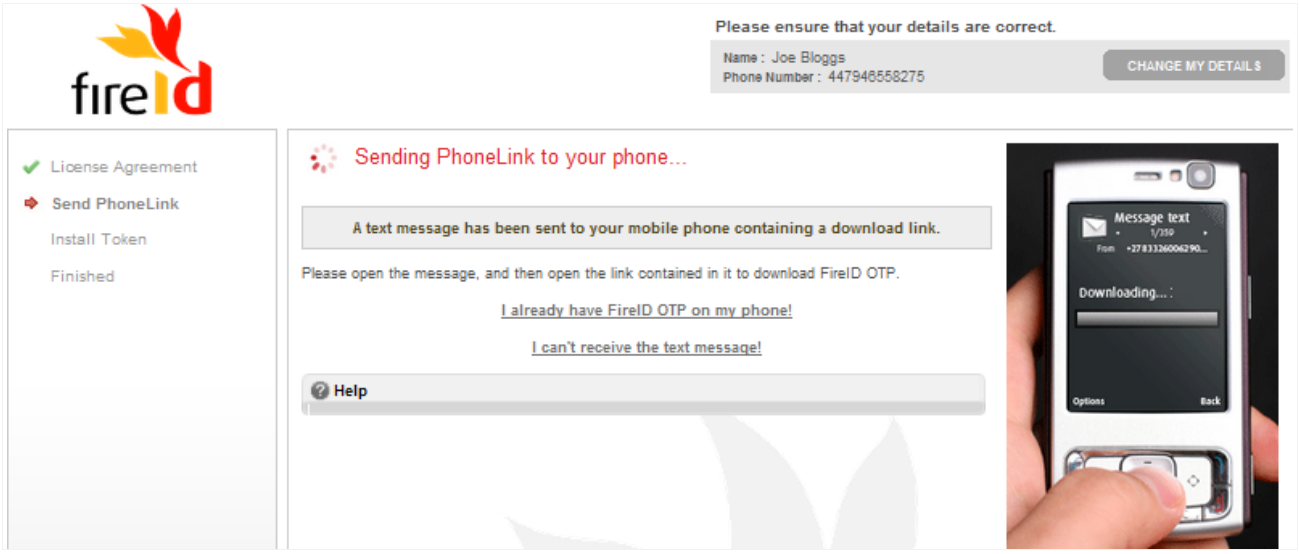
Please ensure that your details are correct.
Name : Joe Bloggs
Phone Number : 447946558275
CHANGE MY DETAILS
License Agreement
Send PhoneLink
Install Token
Finished
Sending PhoneLink to your phone...
A text message has been sent to your mobile phone containing a download link.
Please open the message, and then open the link contained in it to download FireID OTP.
I already have FireID OTP on my phone!
I can't receive the text message!
Help
Message text
Downloading....:
Options
Back

Figure 2 – Receiving the SMS

If you do not receive an SMS on your phone, click on the '**I can't receive the test message!**' link and enter the resulting URL into your phone's web browser:

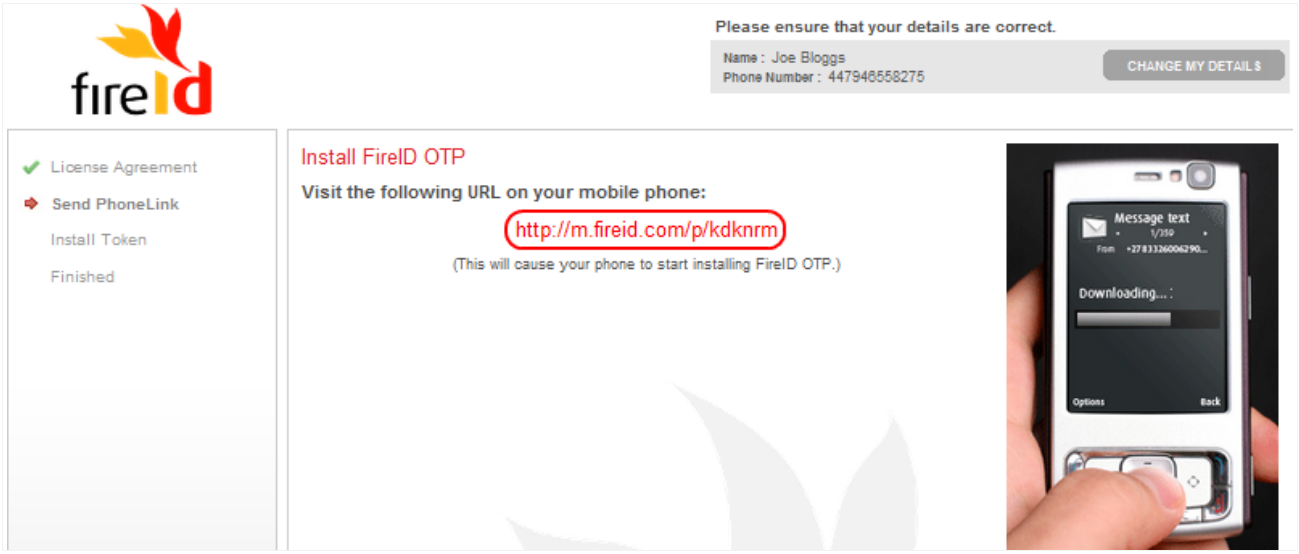

Figure 3 - Manual download link

2.1 Open the SMS on your phone and click on the **download link:**

Figure 4 – Opening the download link

2.2 Your mobile phone will download the FireID mobile application. When prompted to download and install FireID, please choose **Yes**:

Figure 5 – Starting the installation

2.3 Follow the onscreen instructions to complete the installation. If prompted to install an application from an untrusted source, please click on **Yes/Continue**:

Figure 6 – Agreeing to the security warning

Step 3 Activating the Application

Once the FireID application has been downloaded and installed on your phone, open it and follow the steps below to complete the installation:

3.1 You will be prompted to enter a **Secret Key** for the FireID token. Please enter the Secret Key provided by your systems administrator:

Figure 7 - Entering the Secret Key

3.1 You will need to choose whether to provide a PIN code to protect the application on your phone:

Figure 8 - PIN requirements

3.1 You will be prompted to enter a **PIN** code on your phone. You may choose any numerical code. Enter this PIN in the **New PIN** and in the **Confirm PIN** fields, and click on OK to proceed:

Figure 9 - Choosing a PIN code

3.2 The FireID Mobile Application is now installed on your mobile phone and you can start generating one-time-passwords (OTPs).

You are now ready to generate OTPs to login to your FireID-protected company resources.

Section B - Installing a new Token on an existing FireID Mobile Application

Step 1 Initiating the Provisioning

You will receive an email from your systems administrator containing a **Secret Key** and a **download link**.

1.1 Click on the **download link** to start the provisioning process. The following page will load in your web browser:

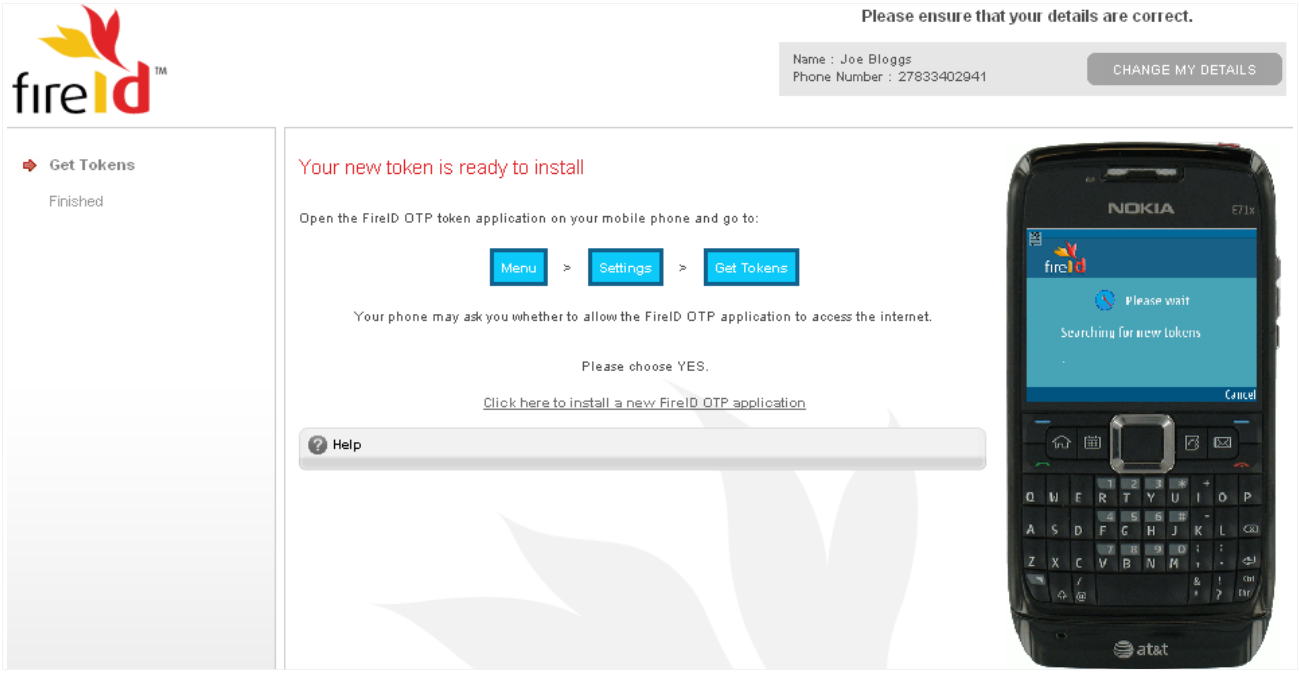
Please ensure that your details are correct.
Name : Joe Bloggs
Phone Number : 27833402941
CHANGE MY DETAILS
Get Tokens
Finished
Your new token is ready to install
Open the FireID OTP token application on your mobile phone and go to:
Menu
Settings
Get Tokens
Your phone may ask you whether to allow the FireID OTP application to access the internet.
Please choose YES.
Click here to install a new FireID OTP application
Help
NOKIA
Please wait
Searching for new tokens
Cancel

Figure 10 - Requesting a New Token

Step 2 Downloading the new Token

2.1 Open the FireID Application on your mobile phone.

2.2 Go to **Settings**.

2.3 Click on the **Get Tokens** option.

2.4 Your mobile phone will now download the new token.

2.5 Click on **Yes** if prompted to allow the application to use the network and send or receive data.

2.6 Enter the **Secret Key** provided to you when prompted to do so.

Your new token is now installed on your mobile phone. You can start generating and using OTPs to access your FireID-protected company resources.

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2ND FLOOR
BLOCK C, OCTO PLACE
ELECTRON ROAD
TECHNOPARK
STELLENBOSCH 7600
WESTERN CAPE
SOUTH AFRICA